MEMO TO: THE HONORABLE MARK SANFORD, Governor of South Carolina, to the Honorable Members of the General Assembly, and the citizens of South Carolina

The 2004 Legislative Session provided public libraries and the South Carolina State Library with additional funds from the Education Lottery. FY05 Education Lottery funds were increased from \$1.5 million to \$3 million. An additional \$2.3 million was appropriated from FY04 Education Lottery funds. Public libraries were given the flexibility to expend up to 50% of these funds for library materials. The State Library was also allowed to expend up to \$100,000 for its technological needs.

The State Library also received some key increases in General Fund revenues. It received \$200,000 for library materials and \$15,000 to convert its in-house analog recording booth to a digital format. The in-house recording program produces audio materials for citizens with blindness and other disabilities.

In order to maintain its programs at close to existing levels, the agency transferred its Talking Book Services program entirely to federal funds. Without General Fund increases in other key areas, the State Library continued to operate with a shortage of funds and staff to implement programs.

Despite these limitations, the State Library continued to provide a high level of service to its constituents.

Highlights of the year's accomplishments include:

- Continued to enhance and support DISCUS—South Carolina's Virtual Library, with a special focus on improving access for K-12 users. DISCUS usage increased by 11% over the previous FY. Use by K-12 students and teachers grew 50%. Without DISCUS, schools and libraries would have to spend over \$24 million for these resources.
- Successfully recruited staff for the positions of procurement specialist, information resources consultant, reference librarian, and finance and business operations director.
- Developed and implemented plans to successfully meet state mandated budget reductions.
- Completed a successful four months migration to the Sirsi Corporation's new integrated library system.

- Redesigned "<u>SConnects@the Library</u>" Web site to assist South Carolina public librarians in providing useful Internet links for their patrons.
- Partnered with the University of South Carolina School of Library and Information Science on two major projects, Economic Impact Study of South Carolina Libraries and Palmetto and Pine Recruitment (supports the education/recruitment of public librarians to serve in rural communities).
- Participated in regional legislative workshops sponsored by the Association of Public Library Administrators (APLA).
- Implemented the use of Interagency Mail Service for substantial postage cost savings for statewide delivery of interlibrary loan materials;
- Accompanied the agency's Institute of Museum and Library Services (IMLS) state programs consultant to site visits at various public libraries using Library Services and Technology Act funds. This was IMLS' first site visit to South Carolina public libraries.
- Began the planning and initial training for the implementation of a State Library Virtual Reference service, "Ask A Librarian."
- Hosted the agency's first annual Staff Appreciation Day.
- Received the 2003 Francis Keppel Award for excellence in library data collected, edited and submitted to the National Center for Education Statistics (NCES).
- State Library staff member honored by the South Carolina Library Association (SCLA) with the SCLA Lifetime Achievement Award
- State Library awarded \$217,000 Staying Connected technology training grant from the Bill and Melinda Gates Foundation to provide funding to public libraries.
- The State Library's Literary arts partnership with the Humanities Council and the Arts Commission was honored with a nomination for the prestigious Elizabeth O'Neill Verner Governor's Arts Award for its production of the South Carolina Literary Map.

# South Carolina State Library Board

Mrs. Maria B. Macaulay, Chairman Third Congressional District

Mr. James E. Campbell First Congressional District

Mrs. Gwendolyn J. Smith Second Congressional District

Mr. B. G. Stephens Fourth Congressional District Mrs. Margaret J. Bundy Fifth Congressional District

Mrs. Barbara T. Gadegbeku Sixth Congressional District

Mr. H. Hugh Rogers At Large

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### Agency History/Legal Mandate

The South Carolina State Library is an independent state agency governed by a board of seven members appointed by the Governor, with one member from each Congressional District and one from the state at large. Members serve five-year terms and may be reappointed.

Title 60, Chapter 1 of the Code of Laws of South Carolina, provides statutory authority for the South Carolina State Library. Originally authorized in 1929 and known as the State Library Board, the public library extension agency was first funded in 1943. It was redesignated the South Carolina State Library with a broad range of responsibilities by Act 464 of 1969. The legislation was recodified, and Act 178 of 1985 authorized new functions.

The South Carolina State Library complies with the agency's central legal mandate, adheres to all federal guidelines and regulations that govern its Talking Book Services program, administers Library Services and Technology Act (LSTA) funds in accordance with federal regulations, and complies with occupational safety and health regulations adopted by the SC Department of Labor, Licensing and Regulation (SCLLR).

#### **Facilities**

The agency operates from two facilities in Columbia, S.C., 1430 Senate Street and 1500 Senate Street.

#### Mission

To improve library services throughout the state and to ensure all citizens access to libraries and information resources adequate to meet their needs. The State Library supports libraries in meeting the informational, educational, cultural, and recreational needs of the people of South Carolina.

#### Vision

To be a major leader in the planning and implementation of effective informational and library services for the people of South Carolina and to be recognized as a vital component of the State's information and education infrastructure.

#### <u>Values</u>

- Quality--We endeavor to provide services of the highest quality.
- *Knowledge*--We believe that a well-trained and knowledgeable staff is our greatest asset.
- Freedom of Information--We believe in the fundamental freedoms inherent in a democratic society and support the Library Bill of Rights and the Freedom to Read Statement.
- Access to Information--We believe that all citizens, regardless of socioeconomic, geographic, cultural or educational status, deserve access to quality library and information services.
- Equitable Treatment—We believe information services should be delivered in a fair and unbiased manner.

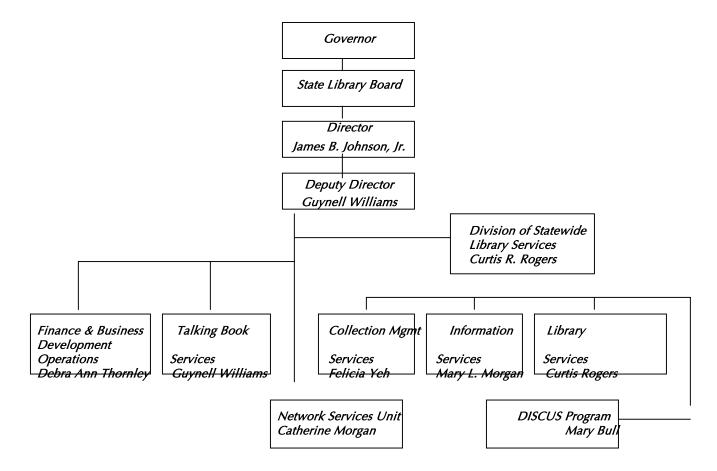
### Strategic Plan

The agency's Management Team (administration and departmental directors) develops the plan. The South Carolina State Library Board approves it. The plan is available on the Internet at <a href="http://www.statelibrary.sc.gov/pubs/stplnind.html">http://www.statelibrary.sc.gov/pubs/stplnind.html</a>.

# Key Strategic Goals for Present and Future Years

- Provide information resources and services to meet the needs of the people of South Carolina
- Provide statewide programs to support local library services
- Serve as the advocate for the contributions that libraries make to education and economic development in South Carolina
- Encourage partnerships that enhance statewide delivery of library and information services
- Continuously improve State Library operations

### Organization Chart



# Organizational Structure/Agency Departments

The State Library has authorization for 50 full time equivalents. Fourteen are federally funded. Of the 36 state funded positions, 28 are filled. The State Library operated during FY 04 with only 78% of its authorized staffing needs.

The Director, appointed by and accountable to the Board of the South Carolina State Library, is responsible for the operation of the agency. The Deputy Director manages daily agency activities and works closely with the Director. Departmental and program directors work with both to coordinate programs and services. The Network Services unit and the Finance & Business Operations Department, under the oversight of the Deputy Director, provide support for all agency activities. The Director of the Division of Statewide Library Services coordinates and monitors the activities Information Services, Collection Management Services, and DISCUS – South Carolina's Virtual Library Program; he also is responsible for direct supervision of Library Development Services.

Major functions concentrated at the administrative level include:

- Administering and coordinating Library Services and Technology Act (LSTA) and State Aid grant and lottery funds that support statewide public library services and programs
- Coordinating state and federal reporting activities
- Planning, monitoring and evaluating State Library programs, services, and public relations/marketing activities

### **Departmental/Program Descriptions**

### Finance and Business Operations

- Provides management of finances, procurement, human resources, and facilities
- Supports the administration of state aid, federal grants, and pass-through lottery and bond funds to public libraries
- Provides guidance to administrative staff for budgeting and other related matters
- Provides guidance to consultant staff working directly with public library administrators
- Interprets governmental regulations and procedures

# **Talking Book Services**

- Provides free library and information services to citizens with disabilities that include:
  - Special format reading materials and specialized playback equipment
  - Postage-free home delivery of materials
  - Readers' advisory service with toll-free telephone access
  - Summer reading program for children
  - Referral to other disability agencies and services
  - Assistive technology computer workstations

# **Collection Management Services**

- Acquires, catalogs, preserves, and makes available all materials used in the library program
- Maintains the library's collection database
- Provides collection management consultant services to public libraries statewide

### **Information Services**

- Provides research services to state government agencies, the General Assembly, the Office of the Governor, and to other elected officials
- Provides statewide reference and interlibrary loan services that supplement public library collections and services
- Provides orientation to the State Library and seminars on accessing electronic information to state government agencies
- Selects materials for inclusion in the library's collections
- Coordinates the South Carolina State Documents Depository system

# **Library Development Services**

- Provides consultant services to public libraries, Boards of trustees and library supporters that include:
  - Guidance on special public library development projects such as new public library construction
  - Liaison to statewide Friends of South Carolina Libraries
  - Securing and properly administering federal and state grants for the improvement of local library services
  - Advice and guidance on human resources, marketing, children and youth services, adult services, extension services, budgets, volunteer services, library automation and training of new board/trustee members
- Facilitates the development of collaborative partnerships with multi-type libraries and related agencies and organizations statewide
- Plans, coordinates and delivers statewide continuing education events/training sessions <u>DISCUS Program</u>
- DISCUS—South Carolina's Virtual Library:
  - Provides state residents with free online access to subscription library resources through schools, colleges and public libraries, including 24/7 access from home and office
  - Delivers training to library and technology staffs at schools, colleges and public libraries
  - Provides consulting and support services to library and technology staffs at schools, colleges and public libraries

### **Network Services**

- Provides an array of technical and communications support and guidance to the agency and to public libraries
- Coordinates, operates and maintains the South Carolina Library Network—a computer-based communications system that facilitates statewide sharing of library resources
- Coordinates with the Office of the Chief Information Officer the Universal Service Support Mechanism (E-Rate) to provide eligible public libraries and schools with affordable telecommunications access
- Facilitates remote access to State Library electronic resources and DISCUS databases

**Library Staff** 

# OFFICE OF THE DIRECTOR Director. ......James B. Johnson, Jr. FINANCE AND BUSINESS OPERATIONS Director......Ann Thornley Personnel Manager......Vicki L. Maxheimer Accountant......Cynthia S. Hite Procurement Specialist......Vacant **NETWORK SERVICES** Information Resources Consultant ...... Sean T. Maly **INFORMATION SERVICES** Director.......Mary L. Morgan DISCUS Training & Support Librarian......Judith A. Head Circulation Librarian......Brenda J. Boyd Library Specialist......Bobbie P. Adkins Library Technical Assistant .......Whitman J. Page TALKING BOOK SERVICES Interim Director ......Guynell Williams Volunteer Coordinator......Naomi Bradey Reader Services Librarian ...... Kecia B. Greer Reader Services Librarian .....Laura T. Leventis Equipment Coordinator .......Ronald G. Whitten Patron Services Assistant ......Barbara A. Windham Administrative Specialist ......Flora A. DuBose Administrative Specialist ......Roshell O. Page Library Mail Clerk .......Mark T. Frick Library Mail Clerk ...... Larry Keisler Library Mail Clerk ......Ronald C. Johnson

<u>Library Staff (continued)</u>	
LIBRARY DEVELOPMENT SERVICES	
Director	Dr. Curtis R. Rogers
Automation Consultant	Felicia D. Vereen
Children's/Youth Services Consultant	Jane G. Connor
Continuing Education Coordinator	Deborah Hotchkiss
Public Library Consultant	Libby P. Law
COLLECTION MANAGEMENT SERVICES	
Director	
Cataloger	Wesley Sparks
Library Specialist	Janell Y. Eades
Library Specialist	
Library Specialist	Linda K. Lange
Library Specialist	Beverly C. Martin
Library Technical Assistant	Lynn K. Childs
Library Technical Assistant	
Library Technical Assistant	James E. Lee

# II. ACTIVITIES – FY 2004

Strategic Goal A: "Provide information resources and library services to meet the needs of the people of South Carolina."

### **State Library Key Customers**

- Members of the General Assembly, Governor's Office, other elected officials and state government employees
- Multi-type libraries (public, school, special and academic)
- Citizens with disabilities
- Citizens of all ages and interests

Use of State Library materials and resources is available to all citizens. Direct loan is available to state government employees and members of the General Assembly. The general public borrows State Library materials by using the interlibrary loan services of local libraries.

The South Carolina State Library provides interlibrary loan services to supplement the local resources of South Carolina libraries. General and special collections have been developed primarily to support the needs of public libraries throughout the state. Materials are lent to public, academic, special, and high school libraries in South Carolina, as well as to libraries outside the state. Interlibrary loan requests are transmitted to the State Library primarily through the South Carolina Library Network and the Online Computer Library Center (OCLC).

The State Library's Talking Book Services program serves South Carolinians unable to hold a book, turn pages, or see normal size print and those with learning disabilities or temporary disabilities caused by injury or illness.

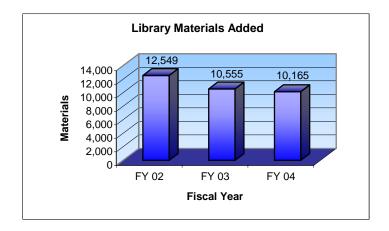
### **Usage Statistics FY 2004**

Registered Borrowers	Total
State Government Employees	6,069
Libraries	298
Talking Book Services Users	8,650

Circulation	Total
State Government Service	30,113
Libraries	19,915
Talking Book Services	262,736

# **State Library Collections**

The State Library is committed to maintaining appropriate collections of library materials in various formats to supplement the collections of other libraries in the state and to meet the research and informational needs of state government. Due to a decreased materials budget, 4% fewer items were added to the collection than in the previous year. The State Library had no state funds to purchase materials. Also the increasing number of documents published in electronic format by state agencies led to a decline in number of printed materials added to the state documents collection.



The <u>Research Collection</u> is composed mainly of non-fiction books, periodicals, newspapers, state and federal documents, audiovisual materials and electronic resources. This centralized collection eliminates the need for local libraries and state agencies to expend limited budgets acquiring expensive and specialized information materials.

The <u>Talking Book Services Collection</u> contains cassette, large print, Braille and disc (records) reading materials for all ages. A descriptive video collection provides blind and visually impaired library users with access to recreational movies (equivalent to those enjoyed by sighted users of public library video collections).

The <u>Grants Research Collection</u> includes printed directories, guides and electronic resources that assist nonprofit organizations, government agencies, and citizens in locating grants. The State Library is an official cooperating collection of the Foundation Center's nationwide network.

<u>South Carolina Fiction Cooperative Collection</u>, a joint venture of the public libraries of the state and the State Library, contains older fiction titles identified as the "last copy" in a particular public library's collection. This collection ensures continued access, through interlibrary loan, to citizens in need of older fiction titles. For FY04, the State Library added 1,491 last copy fiction titles to its collection bringing the total to 31,945.

<u>Early Childhood Teacher Resource and Video Collection</u>, a service that provides videotapes on early childhood development and education for childcare teacher training. Public libraries borrow these materials on behalf of local childcare staff and others working with young children. Many of these videos may be used to meet state requirements for annual training hours, while others are more useful for parents and parent groups.

### Collection Statistics FY 04 - Research Collections

Materials by Type	Materials Added	Materials Held
General Collection	5,634	321,985
Federal Documents	1,413	280,482
State Documents	2,999	87,979
Audiovisual	79	4,468
Electronic	37	1,027
Microforms	15,612	648,611
Periodical	3	2,116
Subscriptions		
	Total:	Total:
	25,777	1,346,668

### <u>Collection Statistics FY 04 – Talking Book Services</u>

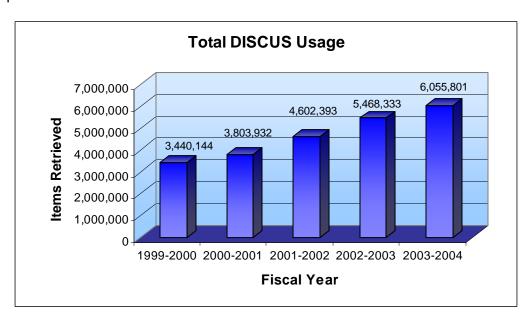
Materials by Format	Materials Added	Materials Held
Cassettes	23,598	303,913
Disc Records	16	6,403
Large Print	1,051	17,377
Described Video	51	575
	Total: 24,716	Total: 328,268

# <u>DISCUS – South Carolina's Virtual Library</u>

To ensure that all South Carolinians have equal access to information and learning resources, the South Carolina State Library administers DISCUS – South Carolina's Virtual Library. DISCUS provides free access to subscription Internet databases through all of the state's public libraries, public schools, SACS-accredited K-12 private schools, and public and private colleges. South Carolinians may also access these databases from their homes or offices twenty-four hours a day, seven days a week. The State Library provides training and support to library, curriculum resource and technology staff of participating institutions, which helps them make effective use DISCUS and promote the service to their users.

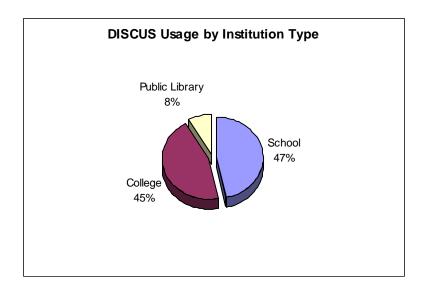
Through DISCUS, citizens served by small schools and libraries have access to the same high quality resources as those served by larger, more prosperous institutions. In addition, central purchase and coordination of DISCUS allows South Carolina institutions to realize an annual "cost avoidance" in excess of \$22 million. DISCUS is funded by the state's K-12 Technology Initiative, with supplemental funding by the federal Library Services & Technology Act (LSTA).

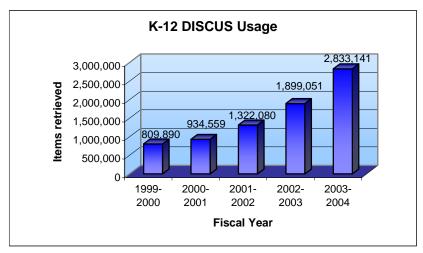
South Carolina residents obtained over 6 million items through DISCUS, an 11% increase over the previous year. New databases were added to improve access to literature and newspaper content. DISCUS, through its Database Assessment Committee, used feedback from a statewide trial on a newspaper database, to guide its decision to add The State newspaper database.



# DISCUS - South Carolina's Virtual Library (continued)

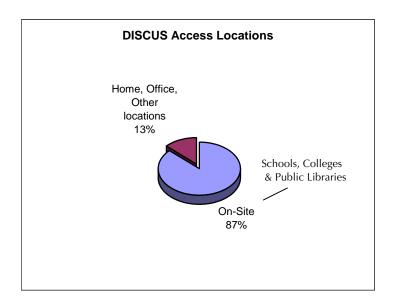
DISCUS use by K-12 schools represented 47% of total usage, exceeding use by colleges for the first time since the inception of DISCUS in 1998. Enhancements to the DISCUS Web site for schools and targeted promotion, training and support efforts contributed to a 50% increase in use by K-12 students, teachers and parents.





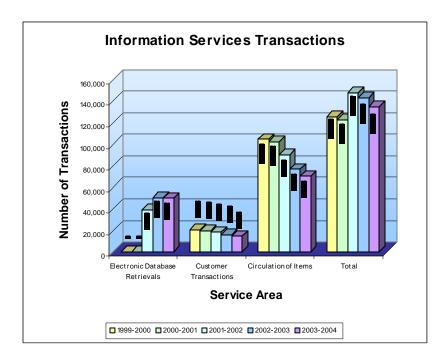
# DISCUS - South Carolina's Virtual Library (continued)

In addition to being available at schools, colleges and public libraries, state residents access DISCUS at their homes and offices. DISCUS resources are used 24/7.



### **Information Services**

The State Library has a highly skilled research and technical staff to assist users in locating information to meet their needs. Research librarians conduct complex searches in response to questions from state government employees and the general public. They also provide training for state government employees in using the State Library's resources, which includes informational databases. In addition to the DISCUS databases that are available statewide, the State Library provides office/home access to 12 other subscription databases for state government employees. These, plus three additional databases, are also available for use by the public on site at the State Library.



### South Carolina State Documents Depository Program

The South Carolina State Library administers the State Documents Depository System. It ensures citizens access to state government publications. State agencies supply the State Library with 15 copies of publications. The State Library catalogs and processes the publications, retaining three (3) copies for its permanent collection. The remaining copies are distributed to the Library of Congress and eleven participating in-state depository libraries: Clemson University; Coastal Carolina University; College of Charleston; Francis Marion University; Greenville County Library; Lander University; South Carolina State University; Spartanburg County Library; USC-Aiken; USC-Beaufort; and Winthrop University.

### <u>Information Services (continued)</u>

For FY 04 the State Library added 2,999 state documents to its collection bringing the total to 87,979. Staff identify electronic publications, catalog them and make paper copies for preservation purposes. The South Carolina state documents collection remains the largest repository of official South Carolina state publications.

### **Talking Book Services**

Citizens with physical disabilities require accessible collections that support recreational, professional and educational information needs. Adaptive support equipment, staff attuned to the needs of citizens with disabilities, and referrals to other types of disability services are also provided. The State Library actively promotes the program. In FY 04, 1,018 new customers were registered. At the end of FY 04, total registered readership increased by 2% over FY 03. The program consistently receives Library of Congress, National Library Service for the Blind and Physically Handicapped (NLS) compliance approval.

Staff provide customers with personalized service via contact by email, phone, on-site, fax, and regular mail. The program's toll-free number allowed staff to service more than 16,000 customer calls (averaging 1,908 per month) during FY 04, while more than 500 Talking Book Services customers visited the library for on-site service and other assistance.

During FY 04, 262,736 special format materials were provided to customers and more than 2,400 new or replacement talking book machines were assigned.

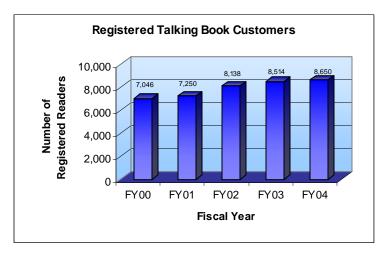
### Volunteer Program

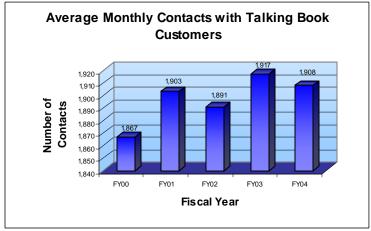
Volunteers play a vital role in providing library services to citizens using talking books as their primary mode of reading. During FY 04 an average of 17 volunteers per month contributed a total of 1,947 hours (\$33,469) of service to the State Library. They promote talking book services, assist with planning and participation in the library's summer reading program for children with blindness and other disabilities, assist with collection weeding, narrate magazines and books, inspect recorded books, package cassette magazines, process materials for bulk mailings, and repair talking book cassette machines.

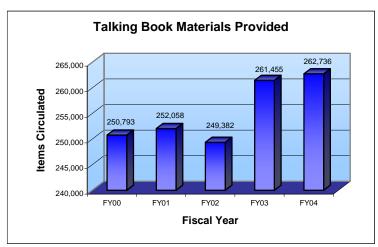
Volunteer narrators recorded issues of "Sandlapper" and "S.C. Wildlife" magazines; quarterly issues of the Talking Book Services department's newsletter; the book <u>A Lucky Pair</u> by Frances Dinknis, <u>GAP Rider's Guide</u>, a publication of the Greenville Transit Authority (GTA), produced at the request of GTA, and an audio version of the library's listing of titles in its described movies collection.

The Telecom Pioneers (formerly the Telephone Pioneers of America), a national organization, provide volunteer talking book equipment repair to the Library of Congress' nationwide network of libraries serving the blind. South Carolina's Pioneers, in FY 04, repaired 988 cassette players.

# **Talking Book Services (continued)**



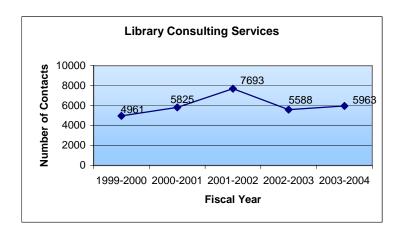




# **Library Development Services**

### General Consultation Services, FY 2004

A reorganization of consultant staff duties resulted in more effective delivery of services. Site visits, phone contacts, attendance at board meetings, correspondence, in-house consultations to library-related groups, and to public, school, academic, state and institutional libraries increased by 7%.



#### Continuing Education

The State Library provides a Continuing Education (CE) program for school, college, and public libraries, state government employees, and internal staff. Public Library staff attended 122 training events on various staff development and training topics such as: Bibliostat Connect Database, Outcome Based Evaluation, Tweens Services (Children and Bookmobile Services, Branch Managers, Children's Services, YA), Development, Interlibrary Loan, Reference Managers, Public Relations, Technical Services, System Managers, and Young Adult Services. Additionally, 150 trustees attended the 6<sup>th</sup> Annual Public Library Trustee Institute held in Columbia. These training opportunities enhanced the skills of 2,088 employees of school, college, and public libraries and state employees.





The DISCUS "train the trainer" program had 42 sessions with attendance of 833 that included college and public library staff, school media specialists, and school technology and curriculum resource staff. The attendance figure represents a 37% increase over the previous year. The increase is attributed to improvements in training delivery.

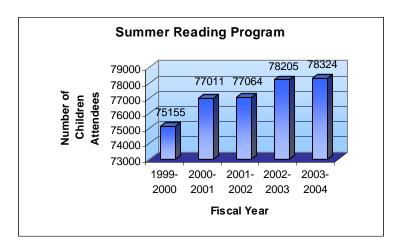
Network Services works with the Continuing Education Coordinator to convene a Systems Managers Exchange. In FY04, 34 representatives from 25 public library systems attended. The agenda included a presentation on wireless networking; updates on technology by State Library staff; an open forum where spam, Microsoft updates, print management, and open source technology were discussed; and breakout sessions focused on various automation systems.

Gates Training Initiative sessions were held for public library staffs on Microsoft Office products that included Word, Front Page, Excel, Access, Publisher and PowerPoint. 224 students participated in 17 classes held in three regional locations: Greenville, Columbia, and Charleston.

The receipt of an additional Gates Foundation Staying Connected Grant for technology training will provide advanced technology training. Individual competitive grants were offered to public libraries to allow designated technology staff members to receive the training. Training for these individuals will begin and continue throughout FY 2005.

### <u>Children and Youth Services – Summer Reading Programs</u>

One of the agency's major contributions to the provision of children's services is its coordination of a statewide summer reading program. "Step to the Beat...Read!" was the 2004 vacation reading program theme for children in Alabama, Georgia, Mississippi, South Carolina, and Virginia. Children were able to join reading programs at any public library and earn rewards for reading during the school vacation. This joint partnership allowed the four states to share artwork and other materials. Over 78,929 of South Carolina's children furthered the state's literacy initiative through their participation. 119 more children participated in FY 2004 than in FY 2003.



### <u>Children and Youth Services – Partnerships</u>

County libraries by state statute are represented on State First Steps County Partnership Boards. In FY 04, these collaborations continued. County libraries worked closely with school districts, parent educators, and childcare providers. Other local library programs included story hours in childcare facilities, training opportunities for childcare staff, and mobile library programs (bookmobiles that deliver materials throughout the community to

### <u>Children and Youth Services – Partnerships (continued)</u>

where children and their families are located). Library-based programs funded by State First Steps expose children to age-appropriate literature, enhance childcare facilities by distributing books, and offer literacy-rich activities to families and to childcare programs serving children and families.

### **Public Library Construction**

The South Carolina State Library assists public libraries with building and renovation projects, from the planning stage through completion. Public library construction and renovation is an ongoing challenge for library staff. During FY 04, Libris Design, a library facility planning information system and database, developed for California Public Library planners, was purchased with LSTA funds to support public library facility development statewide. Training was provided to public library staffs to ensure effective use of this powerful software. A Library Building Consultant is available to meet with and advise library staff, trustees, building committees, town officials and community residents. During FY 04, consultant services on building needs were provided for:

#### **Abbeville County**

Renovation of headquarters in Abbeville; projected space needs to 2025

#### Calhoun County

New headquarters library building in St. Matthews

#### **Fairfield County**

Renovation of headquarters building in Winnsboro

#### Florence County

New headquarters building in Florence; branch and extension services evaluations and planning estimates

#### Georgetown County

New branch library building to serve Carvers Bay Community

#### **Greenwood County**

New headquarters building in Greenwood

#### **Kershaw County**

New headquarters building in Camden; projected space needs to 2025; new branch to serve West Wateree area; renovation of Elgin facility

#### **Lancaster County**

New branch to serve Indian Land Community; projected space needs to 2025

#### Lee County

New headquarters building in Bishopville

#### Marlboro County

New headquarters building; fundraising

#### McCormick County

New headquarters building in McCormick

#### Newberry County

Projected space needs to 2025; new headquarters building in Newberry; new branch facility to server Prosperity, Little Mountain, Peak, and Pomaria Communities

#### Pickens County

New headquarters building in Easley

#### Saluda County

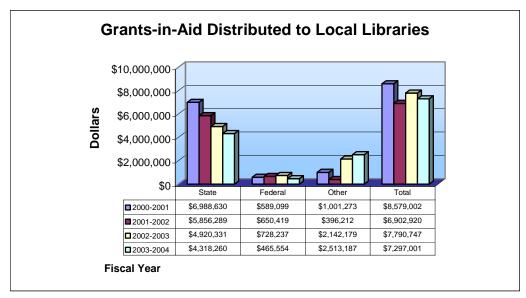
New headquarters building in Saluda

#### **Sumter County**

New headquarters building in Sumter

### Funding Aid to Public Libraries: State, Federal and Other

State Aid regulations require that participating libraries provide countywide service, maintain levels of county funding, and meet certain standards of service. Qualifying libraries are required to develop strategic plans and may use State Aid funds to supplement staff salaries, purchase collection materials, purchase or lease equipment and computer hardware and software. Occasionally, state bond funds are designated for special local library construction projects and are placed in the State Library's budget for disbursement.



In total, public libraries directly received \$6.5 million dollars—54% of agency expenditures—through state aid, federal grants, capital improvement bonds and the education lottery. Fully 64% of the overall State Library's general fund budget is pass through State Aid to public libraries. The State Library passed through to public libraries, statewide, \$7,297,001 in state, federal and other funds.

Through the South Carolina Education Lottery Act, public libraries received \$1.5 million in funding for technology improvements. Capital improvement bond funds of \$829,447 were authorized and distributed for public library programs and services.

A \$217,000 grant awarded to the South Carolina State Library by the Bill & Melinda Gates Foundation, part of its Staying Connected grant program, provided technology training, support, and hardware and software upgrades to public libraries.

# Funding Aid to Public Libraries: State, Federal and Other (continued)

### LSTA in South Carolina

The South Carolina State Library administers federal aid to South Carolina libraries under the Library Services and Technology Act (LSTA -- P.L. 104-208). The purpose of the act is to:

- (1) To consolidate Federal library service programs;
- (2) To promote improvement in library services in all types of libraries in order to better serve the people of the United States;
- (3) To facilitate access to resources in all types of libraries for the purpose of cultivating an educated and informed citizenry; and
- (4) To encourage resource sharing among all types of libraries for the purpose of achieving economical and efficient delivery of library services to the public.

#### LSTA funds in South Carolina are used for:

- Electronically linking libraries with educational, social, or information services
- Assisting libraries in accessing information through electronic networks
- Paying cost for libraries to acquire or share computer systems and telecommunications technologies
- Encouraging libraries in different areas, and encouraging different types of libraries to establish consortia and share resources
- Targeting library and information services to persons having difficulty using a library and to underserved urban and rural communities, including children (from birth through age 17) from families with incomes below the poverty line.

# LSTA in South Carolina (continued)

County libraries receiving federal fiscal year 2003 LSTA funding for grant project year October 1, 2002 – September 30, 2004 follow. The listing is organized by funding category.

Project IIA - Public Library Automation—to assist public libraries with meeting the informational needs of their citizens by acquiring, or sharing, computer systems and telecommunications technologies.

Abbeville	\$75,323
Kershaw	\$67,285
Lancaster	\$24,682
Orangeburg	\$61,092

Project IIB - Public Library Support – To meet the library and information needs of all South Carolinians, especially those with special needs.

Abbeville	\$15,000
Friends of SC Libraries	\$2,500
Greenville	\$2,300
McCormick	\$11,580
SC Humanities Council	\$49,500

Project IIC – Children's and Youth Services - To meet the library and information needs of South Carolina's children and young adults, especially those with special needs.

Georgetown	\$11,860
Horry	\$12,700
York	\$10,000

Project IID – Countywide Access - To meet the library and information needs of all South Carolinians, especially those with special needs, by targeting library and information services to person having difficulty using the library and to underserved urban and rural communities.

Anderson	\$32,000
Fairfield	\$16,000
Sumter	\$25,000

### LSTA in South Carolina (continued)

Project IIIA – (Continuing Education) Statewide Staff Development & Training – To improve library services to all South Carolinians through training of library personnel, public library trustees and friends of the library organizations.

ABBE	\$528
Berkeley	\$845
Georgetown	\$2,600
Greenville	\$842
Greenville	\$687
Greenville	\$612
Lancaster	\$708
Marlboro	\$3000

Project IE – Access to Special Collections – To promote increased information sharing through access to local interest information through digitization of unique documents in cooperation with the South Carolina Department of Archives and History and other South Carolina cultural and historical organizations, which house unique collections.

PASCAL	\$20,000	*
SCDHA	\$4,460	**

<sup>\*</sup>Partnership Among South Carolina Academic Libraries

<sup>\*\*</sup>SC Department of Archives & History

# Marketing/Public Relations

Marketing and public relations inform customers of State Library programs and services. With collaborative partners the State Library promotes South Carolina libraries and fosters other mutually beneficial partnerships. FY 04 highlights:

- ♦ Hosting first annual on-site summer reading party for Talking Book Services readers ages pre-school twelve.
- Cosponsoring and participating in the South Carolina Book Festival. The event is coordinated by the South Carolina Humanities Council and participating in the National Book Festival in Washington, D.C.
- Hosting "Letters About Literature" and Notable State Documents awards ceremonies
- ♦ Attending Association of Public Library Administrator's (APLA) Legislative Day
- ◆ Assisting the President and Legislative Chairman of APLA with the development of an APLA annual legislative calendar
- ◆ Participating in statewide Library Services & Technology Act (LSTA) ceremonial check presentations for recipients of grants of \$10,000 or more
- Participating in the S.C. Educational Television Fall fundraising telethon
- ♦ Completing the South Carolina phase of the Library of Congress, National Library Service for the Blind and Physically Handicapped's "Take a Talking Book" senior outreach campaign
- Promoting Talking Book Services at numerous exhibit functions such as, Columbia Housing Authority's Senior Health Fair, American Council for the Blind Low Vision Fair, South Carolina Assistive Technology Expo, South Carolina Association of School Librarians conference, Pee Dee Senior Life Expo, South Carolina Association for the Education and Rehabilitation of the Blind, etc.
- Distributing press releases
- Promoting DISCUS South Carolina's Virtual Library through professional conference presentations and exhibits, including the South Carolina Association of School Librarians Conference, the SC EdTech Conference and others; targeted mailings, newsletter articles, and distribution of promotional items to schools and libraries to accompany the launch of a new K-12 access site
- ♦ Distributing South Carolina Literary maps to K-12 schools
- ♦ Displaying original artwork, on loan from Former First Lady Rachel Hodges, from the award winning children's book, <u>Bunny Party</u> by Rosemary Wells.
- Participating in thirty or more promotional events during FY 04.

### Legislative Activities/Support

- ◆ The Association of Public Library Administrators (APLA) sponsored five legislative advocacy workshops in Chester, Greenville, Florence, Lexington and Charleston counties for public library directors and officers of Friends of South Carolina local groups.
- ◆ Included in the State Library's FY 05 budget request a proposal for increased lottery technology funding for public libraries.
- S.841, a bill to restructure state government was introduced with a proposal for the State Library to become a part of the Budget and Control Board in a Cultural and Informational Services Division. The bill died at the end of the session.
- ◆ The FY 05 Appropriations Bill passed with a reduction of \$593,428 for the State Library, and the possibility of \$481,745 being returned as one-time money resulting from increased Department of Revenue tax collections. The Bill reduces State Aid to County Libraries to 82 cents per capita.
- Lottery funding increased from \$1.5 million to \$3 million, with flexibility to permit public libraries to expend one half of allocated funds for materials and for the State Library to retain \$100,000 for its technology needs.
- ◆ The State Library received \$200,000 for State Library materials and \$15,000 to upgrade the Talking Book Services department's analog recording equipment to digital.
- ♦ The Agency Director attended, along with eight other South Carolina Librarians, the American Library Association (ALA) Legislative Day on Capitol Hill.

### Collaborations

The State Library works with other state agencies and organizations to enhance awareness of the important role libraries have in improving education and quality of life in South Carolina. FY 04 partnership highlights:

◆ The State Library continues to cooperate with the Office of the Chief Information Officer, State Budget and Control Board, to provide free Internet access to public libraries. South Carolina was the first state to have such access in every public library location in the state. This service permits public libraries to provide access to DISCUS (South Carolina's Virtual Library) and other databases for patrons, as well as other services available over the Internet.

# **Collaborations** (continued)

- ♦ DISCUS supported South Carolina Educational Television's (SCETV) Knowitall by providing a means for state residents to have secure access to SCETV video content licensed only for South Carolina residents. DISCUS also formalized its partnerships with SC Department of Education, SCETV and Medical University of SC by incorporating links to their sites on the new DISCUS K-12 site.
- ◆ The DISCUS Program Director consulted with the Partnership Among South Carolina Academic Libraries (PASCAL) Executive Director on a variety of database-related matters, shared needed technical information, served exofficio on the PASCAL Consortial Purchase Committee as it planned a major academic virtual library endeavor, and coordinated a group purchase of the Online Computer Library Center's (OCLC) FirstSearch databases for 16 colleges, providing a cost savings of about \$50,000.
- ◆ The State Library continued its literary arts partnership with the Humanities Council and the Arts Commission that funds the position of Literary Arts Coordinator for the state. The partnership was honored with a nomination for the prestigious Elizabeth O'Neill Verner Governor's Arts Award for the production of the "South Carolina Literary Map."
- ♦ The Continuing Education Coordinator provided consultation services that led to the Association of Public Library Administrators' (APLA) development of public library regional legislative advocacy education workshops.
- ◆ The Commission on Higher Education received \$2 million of lottery funds for the PASCAL database project, and the State Library began talks about participation in the administration of the project.
- ♦ APLA initiated a letter writing campaign to thank the General Assembly for its support of South Carolina's public libraries.

### Collaborations (continued)

The State Library's collaborative partners are:

- Assistive Technology Advisory Committee (ATAC)
- Association of Public Library Administrators (APLA)
- BEST Center (Books, Evaluation, Selection, Training)
- First Steps to School Readiness
- Friends of South Carolina Libraries
- K-12 Technology Committee
- Palmetto Archives, Libraries, and Museums Council on Preservation (PALMCOP)
- Palmetto Book Alliance
- Partnership Among South Carolina Academic Libraries (PASCAL)
- South Carolina Arts Commission
- South Carolina Association of School Librarians

- South Carolina Department of Archives & History
- South Carolina Department of Education
- South Carolina Educational Television (SCETV)
- South Carolina Humanities Council
- South Carolina Library Association
- South Carolina Partnership for Distance Education,
- Special Libraries Association/South Carolina Chapter
- University of South Carolina, School of Library and Information Science
- Office of Chief Information Officer, Budget & Control Board

# Strategic Goal D: "Encourage cooperation among libraries of all types."

# The South Carolina Library Network (SCLN)

Network Services coordinates, operates and maintains the South Carolina Library Network – an Internet-based communications system designed and implemented by the State Library to facilitate statewide sharing of library resources and services.

To facilitate communication between the libraries and to support other programs, such as DISCUS, Palmetto Book Alliance and Friends of South Carolina Libraries (FOSCL), the Network Services unit manages electronic discussion lists. To date, there are 30 discussion lists.

Network Services provides remote authentication and access to DISCUS and other State Library electronic resources for state employees and government officials.

### E-Rate

The State Library's systems librarian works with the public libraries by providing guidance that assists them in taking full advantage of the Universal Service Support Mechanism (E-Rate) discounts. E-Rate is an adjunct Internet/Telecommunications Project, and it ensures that all eligible libraries and schools have affordable telecommunications access. During FY 04, public libraries applied for E-Rate discounts for telecommunications and for internal connections. Funds committed for Telecommunications were totaled at \$198,443. An additional \$427,524 was committed for Internal Connection discounts. The State Library's work with public library directors resulted in a total of approximately \$625,968 in E-Rate discounts for public libraries statewide.

# Strategic Goal E: "Continuously improve State Library operations and services."

### South Carolina State Library Financial Performance

Even after experiencing FY 04 general fund interim budget reductions totaling more than \$67,675, the State Library's overall financial performance remained sound. Total agency expenditures were \$13,541,527—a 4% decrease from FY 03. Public libraries along with K-12 school media centers and academic libraries received direct benefit from DISCUS-South Carolina's Virtual Library, a \$2 million program comprising 15% of agency expenditures. \$1,633,000 was transferred to the State Library for DISCUS through the K-12 Technology Committee.

#### Network Services

Network Services provides oversight and coordination of technology for the State Library and for public libraries. It supports the structure and foundation for most of the agency's operations, programs and services. Agency security and virus protection are weekly, if not daily concerns for the staff. The highly trained staff consists of a systems librarian, two information technology specialists and a web administrator. Additionally, the Network Services unit consults with the public library systems about network upgrades and assists in troubleshooting network connectivity problems. Network Services also maintains a computer lab for providing continuing education for agency staff, state government employees, local library staff, and DISCUS training.

During FY04, the agency migrated from the Data Research Associates "Classic" automation system to Sirsi's Unicorn integrated library system. The move resulted in new functionality in the online catalog, WebLION, for our patrons, including the ability to place Interlibrary Loan requests, and to renew and request items online. For Collection Management Services, the new system provides the ability to transmit electronic purchase orders and invoices for acquisitions.

Network Services develops the agency's technology plan. New trends in the technology arena that can be adapted to forward the agency's mission are considered. The systems librarian, in coordination with the Director of Library Development Services, developed a technology planning workshop and a plan template to assist public libraries with planning for and utilizing technology. As a result, written technology plans were collected from every public library system in the state. The plans were required to meet the Universal Service Support Mechanism's certification standards for E-Rate discounts.

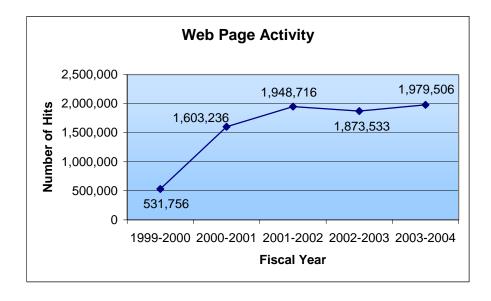
# Strategic Goal E: "Continuously improve State Library operations and services."

### Web Administration

The agency's web site is a major information source. Specialists from each department develop content that enable the public to make effective use of the vast information available on the Internet. To assist South Carolina's public librarians in providing useful Internet links for their patrons, the State Library manages SConnects@the Library, a specialized reference area for state government employees that provides organized links to information that assists them in meeting the need of South Carolina's citizens. SConnects@the Library can be used as a home page on public library workstations. The DISCUS web site is updated several times a week with new information about using the electronic databases, troubleshooting techniques, training classes and more.

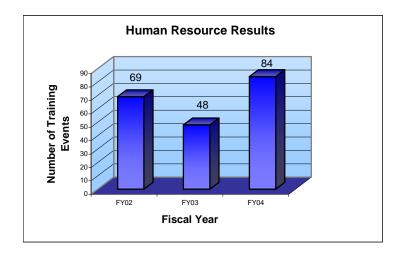
Major improvements to the agency's web site in FY04 include revisions to the Funding and State Aid to Public Libraries page, the addition of a new page for South Carolina public library trustees, the redesign of the SConnects@the Library web site, and a new user-friendly web address, <a href="www.statelibrary.sc.gov">www.statelibrary.sc.gov</a>.

To promote and encourage statewide reading and literary activities, the agency maintains the web site for the Palmetto Book Alliance, a cooperative project of South Carolina State Library and the University of South Carolina's School of Library and Information Science.



# Strategic Goal E: "Continuously improve State Library operations and services."

# **Staff Development**



The agency has a formal training and orientation program for staff. The program is coordinated by the Staff Development Team, which is chaired by the Continuing Education (CE) Coordinator and is supported by a staff development and training plan. The plan is reviewed regularly, is posted on the agency intranet, and emphasizes identification of opportunities that can provide job performance improvement. The CE coordinator monitors the implementation of the plan.

Responsibility for the implementation and success of the staff development and training program is shared by the Management Team, the Continuing Education Coordinator, the Staff Development Committee, library departments, supervisors, and individual staff members. Quarterly staff meetings allow staff to communicate concerns and provide suggestions for improvement and sessions for employee enrichment and skill building are offered. Employees and their immediate supervisors assess needs and communicate and identify opportunities for professional growth. Supervisors provide ongoing task-specific training. Managerial departmental needs assessments provide information that is used to target continuing education opportunities. Effectiveness of training opportunities is assessed through the use of a staff development evaluation report form and through one-on-one follow up with participants and supervisors.

Planning for performance excellence, although at times difficult due to budgetary limitations, is of key concern. Creative management, coupled with the efforts of a dedicated staff, has allowed the agency to experience progress. Because the State Library sponsors a number of continuing education opportunities for public library staff and state government employees, State Library staff are able to take advantage,

# Strategic Goal E: "Continuously improve State Library operations and services."

### Staff Development (continued)

at no additional cost to the agency, of these opportunities. During FY 04, they included DISCUS database training activities, procurement, and a special staff development day with sessions on how to manage stress and maintain energy and optimism. Staff were involved in 84 training events, an increase of 75% over FY 03.

The agency's automation system (SIRSI) upgrade and migration, afforded the opportunity for staff of Information Services, Collection Management Services, and the Information Technology Departments to acquire new technology skills. Software vendors provided training sessions both on site and via distance education. Additionally, the DISCUS and Library Development and Information Services staffs received virtual reference software training. Upgrades to the Microsoft Operating System also realized the beginning series of training sessions on MS Windows XP for the Talking Book and Collection Management Services departments.

In FY 04, staff served as officers and on committees of organizations such as: American Library Association, South Carolina Library Association, South Carolina Association of School Librarians, South Carolina Chapter of the Special Library Association, Palmetto Archives, Libraries, and Museums Council on Preservation, South Carolina Society of Certified Public Managers, and the South Carolina Partnership for Distance Education. As the budget allowed, staff serving on committees and in officer positions attended annual conferences. Staff were also involved in collaborative ventures of benefit to the programs and services administered by the agency.

#### **Customer Needs Assessment**

Customer key requirements are determined through various methods. Customer satisfaction is measured through personal contact, monitoring of relevant publications, evaluation customer usage statistics and survey/needs assessments results, and through informal networks and professional affiliations. Internally, work teams, provide administration and departmental managers with critical feedback for evaluation of existing programs and services.

Data is used to: determine service adjustments; determine selection of library materials; target funds; assess the quality and effectiveness of local library services, determine areas for improvement; develop a varied calendar of continuing education training events; identify and address training and promotion needs for DISCUS; and as a basis for planning.

# III. SOUTH CAROLINA STATE LIBRARY PUBLICATIONS, 2003-2004

Continuing Education Opportunities 2003/2004. 2003. 15p.

\*Library Services and Technology Act (LSTA) PL 104-208: Information and Guidelines, 2003-2004. 2003. 68p.

\*News about Talking Book Services. V.29, no. 1—v.29, no. 3 (Summer 2003—Winter 2004). Quarterly.

\*News for South Carolina Libraries. V.35, no. 4—v. 36, no. 3 (July/August 2003—May/June 2004). Bimonthly.

\*South Carolina Public Library Annual Statistical Summary, FY03. 2004. 24p.

\*Step to the Beat...Read! 2004 Summer/Vacation Reading Handbook. 2004. 164p.

\*Available online at the South Carolina State Library web site: www.statelibrary.sc.gov

<sup>\*</sup>Annual Accountability Report, 2002-2003. 2003. 45p.

<sup>\*</sup>Annual Report, 2002-2003. 2003. 76p.

# IV. STATISTICAL SUMMARY -- FY 2004

#### **CUSTOMER TRANSACTIONS**

Registered Borrowe	ers
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State Government	6,069
Libraries	298
Persons with disabilities	8,650

### Visitors to State Library

Visitors (all types/all purposes) 42,968

#### Materials Circulation (Includes on site use)

State Government	30,113
Libraries	19,915
Talking Book Services	262,736

#### Electronic Usage 2,030,688

## Discus Usage – (Statewide)

Items Retrieved 6,055,801

#### Information/Customer Transactions

Information Services Department 15,612
Talking Book Services Department 20,308

#### **Continuing Education Training** (External/Internal)

Number of Individuals 2,088 Number of Programs 122

#### Consultations to library staffs 5,693

#### Public Relations/Marketing

Exhibits, tours, presentations, etc. 33

#### STATE LIBRARY COLLECTIONS

#### **Information Services Collections**

 Items added
 25,777

 Total
 1,346,668

# **Talking Book Services Collections**

 Items added
 24,716

 Total
 328,268

 ALL TOTAL
 1,674,936

# **APPENDICES**

# Appendix I. Library Directories

- A. Public Library Board Chairpersons
- B. South Carolina Public Libraries
- C. South Carolina College and University Libraries
- D. South Carolina State Institutional Libraries

# Appendix II: Library Statistics, 2003-2004

- A. Public Library Statistics
- B. South Carolina Public Libraries
- C. South Carolina State Institutional Libraries
- D. South Carolina College and University Libraries

#### APPENDIX I. LIBRARY DIRECTORIES

#### A. PUBLIC LIBRARY BOARD CHAIRPERSONS

LIBRARY CHAIRPERSON

Abbeville County Shirley Emden

209 Marshall Avenue Abbeville SC 29620-2404

Abbeville-Greenwood Regional Library Flo LeRoy

140 Savannah Street Calhoun Falls, SC 29628

Aiken-Bamberg-Barnwell-Edgefield Reg. Library Mim Woodring

800 Dunbarton Drive N. Augusta SC 29861

Aiken County Library Mim Woodring

800 Dunbarton Drive N. Augusta SC 29861

Allendale-Hampton-Jasper Regional Library Suzanne Goodson

493 Concord Church Road

Ulmer SC 29849

Allendale County Library Mrs. Ernie Stevenson

454 Main Street Allendale SC 29810

Anderson County Library Fran Shirley

305 E. View Drive Pendleton SC 29670

Bamberg County Library Ernestine Steedly

9375 Hunters Chapel Road Bamberg SC 29003

Barnwell County Library Terri Smith

P.O. Box 468

Barnwell SC 29812

Beaufort County Library Theresa Dunn

19 Herring Gull Lane

Hilton Head Island SC 29926

Berkeley County Library Tom Ryan

120 Library Street

Moncks Corner SC 29461

LIBRARY CHAIRPERSON

Calhoun County Library Ann K. Thornton

411 Harry C. Raysor Drive St. Matthews SC 29135

Chapin Memorial Library

Peggy Bellamy 3920 Camelia Drive Myrtle Beach SC 29577

**Charleston County Library** 

Judith D. Epps

5273 Lancaster Street North Charleston SC 29412

Cherokee County Public Library

Bright Parker 1010 S Petty Street Gaffney SC 29340

**Chester County Library** 

Rick Wessinger 825 Quail Hollow Chester SC 29706

Chesterfield County Library

Gail Ingam 144 McIver Street Cheraw SC 29520

Clarendon County Library

Barbara Jenkins P.O. Box 165 Manning SC 29102

Colleton County Memorial Library

Jane McT. Brown 102 Silverhill Road

Walterboro SC 29488-4017

**Darlington County Library** 

Gordon Brown P.O. Box 6

Lamar SC 29069-0362

**Dillon County Library** 

William C. Lee P.O. Box 128 Hamer SC 29547

**Dorchester County Library** 

James Neal 116 Delaney Court Summerville SC 29485

**Edgefield County Library** 

Ann Day 529 Hwy. 121 Johnston SC 29832

Fairfield County Library

Clyde T. McCants 120 Walnut Street Winnsboro SC 29180 LIBRARY CHAIRPERSON

Florence County Library Julia Mims

200 Dogwood Lane Lake City SC 29560

Georgetown County Library John Goodman

89 Cameron Ct.

Pawleys Island SC 29585-7352

Greenville County Library J. David Sudduth

26 McPherson Lane

Greenville SC 29605-1714

Greenwood County Library Sara Smith

110 Barrington Ct. Greenwood SC 29649

Hampton County Library Ernie Stevenson

545 Main Street Allendale SC 29810

Horry County Memorial Library Melissa J. Turbeville

104 Woodland Street Conway SC 29526

Jasper County Library Sue Coulter

P.O. Box 644

Hardeeville SC 29927

Kershaw County Library Allen Roberts

1811 Lyttleton Street Camden SC 29020

Lancaster County Library Edward R. Khoury

1408 Crestfield Drive Lancaster SC 29720

Laurens County Library Georgia B. Thomason

405 S. Broad Street Clinton SC 29325

Lee County Public Library Elizabeth Kerr

501 N. Western Drive Bishopville SC 29010

Lexington County Public Library Fremont Huggins

108 Huggins Street Lexington SC 29073

LIBRARY CHAIRPERSON

McCormick County Library

Verda Musier

Rt. 2, Box 60

Plum Branch SC 29845

Marion County Library H. Paul Dove

P.O. Box 70 Marion SC 29571

Mary E. Gibson

2641 Hwy. 177 Wallace SC 29596

Newberry County Library Shirley Suber

628 Apple Lane Newberry SC 29108

Oconee County Library Emily Hunt

305 S. Fairplay Street Seneca SC 29678

Orangeburg County Library Valeria H. Staley

1756 Belleville Road Orangeburg SC 29115

Pickens County Library John McKenzie

1700 Belle Shoals Road Pickens SC 29671

Richland County Public Library Nobel P. Cooper, Jr.

734 Kinlock Court Columbia SC 29223

Saluda County Library Linda Gibson

1632 Hollywood Road Saluda SC 29138

Spartanburg County Public Library Richard Wheeler

P.O. Box 2127

Spartanburg SC 29304

Sumter County Library Jess Begley

980 Oak Brook Blvd. Sumter SC 29150

Union County Carnegie Library Tammy Fisher

300 N Mountain Street Union SC 29379 LIBRARY CHAIRPERSON

Williamsburg County Library

Lucretia Pressley
367 Nesmith Corner
Nesmith SC 29580

York County Library Frank Gadsden
202 Pressley Street
Clover SC 29710

## **B. SOUTH CAROLINA PUBLIC LIBRARIES**

LIBRARY NUMBER	LIBRARY DIRECTOR	PHONE
Abbeville County Library 201 South Main Street Abbeville SC 29620	Mary Elizabeth Land	(864) 459-4009 (864) 459-4009 (Fax)
Aiken-Bamberg-Barnwell-Edgefield Reg. Library 314 Chesterfield Street, Southwest Aiken, SC 29801-7171	Mary Jo Dawson Director	(803) 642-7575 (803) 642-7570 (Fax)
Allendale-Hampton-Jasper Regional Library 158 McNair Street Post Office Drawer 280 Allendale, SC 29810	Audrey Halford Interim Director	(803) 584-3513 (803) 584-8134 (Fax)
Anderson County Library Post Office Box 4047 300 North McDuffie Street Anderson, SC 29622-4047	Carl Stone	(864) 260-4500 (864) 260-4510 (Fax)
Beaufort County Library 311 Scott Street Beaufort, SC 29902-5591	Wlodek Zaryczny	(843) 525-4000 (843) 525-4055 (Fax)
Berkeley County Library 100 Library Street Moncks Corner, SC 29461-2326	Colleen Kelley	(843) 719-4223 (843) 719-4732 (Fax)
Calhoun County Library 205 North Harry C. Raysor Drive St. Matthews, SC 29135-1261	Miriam Cason	(803) 874-3389 (803) 874-4154 (Fax)
Charleston County Library 68 Calhoun Street Charleston, SC 29401	Jan Buvinger	(843) 805-6801 (843) 727-3741 (Fax)
Cherokee County Library 300 East Rutledge Avenue Gaffney, SC 29340-2299	Anne Moseley	(864) 487-2711 (864) 487-2752 (Fax)
Chester County Library 100 Center Street Chester, SC 29706-0703	Ann Ramsey	(803) 377-8145 (803) 377-8146 (Fax)
Chesterfield County Library 119 West Main Street Chesterfield, SC 29709-1512	Greg Johnson Director	(843) 623-7489 (843) 623-3295 (Fax)

LIBRARY NUMBER	LIBRARY DIRECTOR	PHONE
Harvin Clarendon County Library 215 North Brooks Street Manning, SC 29102-3209	Marilyn Tsirigotis	(803) 435-8633 (803) 435-8101 (Fax)
Colleton County Library 600 Hampton Street Walterboro, SC 29488-4098	Sylvia Rowland	(843) 549-5621 (843) 549-5122 (Fax)
Darlington County Library 204 North Main Street Darlington, SC 29532-2622	Sue Rainey	(843) 398-4940 (843) 398-4942 (Fax)
Dillon County Library 600 E. Main Street Dillon SC 29536	Yolanda McCormick	(843) 774-0330 (843) 774-0733 (Fax)
Dorchester County Library 506 North Parler Avenue St. George, SC 29477-2230	Angus "Mickey" Prim	(843) 563-9189 (843) 563-7823 (Fax)
Fairfield County Library 300 Washington Street Winnsboro, SC 29180-1399	Sarah D. McMaster	(803) 635-4971 (803) 635-7715 (Fax)
Florence County Library 509 S Dargan Street Florence, SC 29506	George Hobeika	(843) 662-8424 (843) 661-7544 (Fax)
Georgetown County Library 405 Cleland Street Georgetown, SC 29440	Dwight McInvaill	(843) 546-2521 (843) 545-3395 (Fax)
Greenville County Library 25 Heritage Green Place Greenville, SC 29601	Beverly A. James	(864) 242-5000 (864) 235-8375 (Fax)
Greenwood County Library 106 North Main Street Greenwood, SC 29646-2240	Prudence Taylor	(864) 941-4650 (864) 941-4651 (Fax)
Horry County Library 1008 Fifth Avenue Conway, SC 29526-4354	John R. Gaumer	(843) 248-1543 (843) 248-1548 (Fax)
Kershaw County Library 1304 Broad Street Camden, SC 29020-3595	Penny Harvey	(803) 425-1508 (803) 425-7180 (Fax)

LIBRARY NUMBER	LIBRARY DIRECTOR	PHONE
Lancaster County Library 313 South White Street Lancaster, SC 29720-2506	Richard Band	(803) 285-1502 (803) 285-6004 (Fax)
Laurens County Library 1017 West Main Street Laurens, SC 29360-2647	William C. Cooper	(864) 984-0596 (864) 681-0598 (Fax)
Lee County Library 102 North Main Street Bishopville, SC 29010-1414	Dawn Ellen	(803) 484-5921 (803) 484-4177 (Fax)
Lexington County Public Library 5440 Augusta Road Lexington SC 29072	Dan MacNeill	(803) 808-2600 (803) 808-2601 (Fax)
McCormick County Library P.O. Box 1899 212 Pine Street McCormick, SC 29835-1806	Dianne S. Purdy	(864) 465-2821 (864) 465-2821 (Fax)
Marion County Library 101 East Court Street Marion, SC 29571-3699	Salley B. Davidson	(843) 423-8300 (843) 423-8302 (Fax)
Marlboro County Library 200 John Corry Road Bennettsville, SC 29512	Sharon Rowe	(843) 479-5630 (843) 479-5645 (Fax)
Newberry County Library 1300 Friend Street Newberry, SC 29108-3400	Tucker Taylor	(803) 276-0854 (803) 276-7478 (Fax)
Oconee County Library 501 West South Broad Street Walhalla, SC 29691-2105	Martha B. Baily Director	(864) 638-4133 (864) 638-4132 (Fax)
Orangeburg County Library Post Office Box 1367 Orangeburg, SC 29116-1367	Paula Paul	(803) 531-4636 (803) 533-5860 (Fax)
Pickens County Library 110 West First Avenue Easley, SC 29640-2998	Marguerite Keenan	(864) 850-7077 (864) 850-7088 (Fax)
Richland County Public Library 1431 Assembly Street Columbia, SC 29201-3101	David Warren	(803) 799-9084 (803) 929-3438 (Fax)

LIBRARY	LIBRARY DIRECTOR	PHONE NUMBER
Saluda County Library 101 South Main Street Saluda SC 29138	Pam Brill	(864) 445-2267 (864) 445-2725 (Fax)
Spartanburg County Library 151 South Church Street Spartanburg, SC 29306	Todd Stephens	(864) 596-3507 (864) 596-3518 (Fax)
Sumter County Library 111 North Harvin Street Sumter, SC 29150-4688	Faith A. Line	(803) 773-7273 (803) 773-4875 (Fax)
Union County Library 300 East South Street Union, SC 29379-2322	Sharon Rupp	(864) 427-7140 (864) 427-5155 (Fax) (County Offices)
Williamsburg County Library 215 N Jackson Street Kingstree, SC 29556-3423	Mrs. Norris Wootton	(843) 355-9486 (843) 355-9991 (Fax)
York County Library Post Office Box 10032 138 East Black Street	Mr. David A. Lyon, IV	(803) 981-5858 (803) 981-5866 (Fax)
Chapin Memorial Library 400 14th Avenue North Myrtle Beach, SC 29577-3612	Catherine Wiggins	(843) 918-1275 (843) 918-1288 (Fax)

# C. SOUTH CAROLINA COLLEGES AND UNIVERSITIES

NAME OF INSTITUTION	LIBRARY DIRECTOR	PHONE NUMBER
SENIOR COLLEGES		
Allen University J.S. Flipper Library 1530 Harden Street Columbia, SC 29204	Florence D. Mays	(803) 376-5755 (803) 376-5731 (Fax)
Anderson College Johnston Memorial Library 316 Boulevard Anderson, SC 29621	Kent Millwood	(864) 231-2049 (864) 231-2191 (Fax)
Benedict College 1600 Harden Street Columbia, SC 29204	Darlene Z. Bethea	(803) 253-5181 (803) 748-7539 (Fax)
Bob Jones University J.S. Mack Library 1700 Wade Hampton Blvd. Greenville, SC 29614	Joseph L. Allen, Sr.	(864) 370-1800 ext. 6010 (864) 232-1729 (Fax)
Charleston Southern University L. Mendel Rivers Library POB 118087, 9200 University Blvd. Charleston, SC 29423-8087	Dr. Enid R. Causey	(843) 863-7940 (843) 863-7947 (Fax)
The Citadel Daniel Library 171 Moultrie Street Charleston, SC 29409	LTC Angie Le Clercq	(843) 953-1267 (843) 953-5190 (Fax)
Claflin College College Avenue Orangeburg, SC 29115	Marilyn Gibbs	(803) 534-2710 (803) 535-5091
Clemson University Robert Muldrow Cooper Library Box 343001 Clemson, SC 29634-3001	Joseph F. Boykin, Jr.	(864) 656-3026 (864) 656-0758 (Fax)
Coastal Carolina University Post Office Box 261954 Conway, SC 29528-6054	Dr. Lynne Smith	(843) 349-2401 (843) 349-2491 (Fax)

NAME OF INSTITUTION	LIBRARY DIRECTOR	PHONE NUMBER
SENIOR COLLEGES (cont'd.)		
Coker College James Lide Coker III Memorial Library 300 E College Avenue Hartsville, SC 29550	Dr. David Eubanks	(843) 383-8125 (843) 383-8129 (Fax)
College of Charleston Robert Scott Small Library 66 George Street Charleston, SC 29424	Dr. David Cohen	(843) 953-5530 (843) 953-8019 (Fax)
Columbia College J. Drake Edens Library 1301 Columbia College Drive Columbia, SC 29203	John C. Pritchett	(803) 786-3701 (803) 786-3700 (Fax)
Columbia International University P.O. Box 3122 7435 Monticello Road Columbia, SC 29203	JoAnn Rhodes	(803) 735-8343 ext 3101 (803) 744-1391 (Fax)
Converse College Mickel Library 580 East Main Street Spartanburg, SC 29302-0006	Wade Woodward	(864) 596-9020 (864) 596-9075 (Fax)
Erskine College-Theological Seminary McCain Library 1 Depot Street Due West, SC 29639	John Kennerly	(864) 379-8898 (864) 379-2900 (Fax)
Frances Marion University James A. Rogers Library Post Office Box 100547 Florence, SC 29501-0547	H. Paul Dove, Jr.	(843) 661-1300 (843) 661-1309 (Fax)
Furman University James Buchanan Duke Library 3300 Poinsett Highway Greenville, SC 29613-4100	Dr. Janis Bandelin	(864) 294-2191 (864) 294-3004 (Fax)
Lander University Larry A. Jackson Library Stanley Avenue Greenwood, SC 29649	Ann T. Hare	(864) 388-8365 (864) 388-8816 (Fax)

NAME OF INSTITUTION	LIBRARY DIRECTOR	PHONE NUMBER
SENIOR COLLEGES (cont'd.)		
Limestone College A. J. Eastwood Library 1115 College Drive Gaffney, SC 29340	Carolyn Hayward	(864) 488-4610 (864) 488-4613 (Fax)
Lutheran Theological Southern Seminary Lineberger Memorial Library 4201 North Main Street Columbia, SC 29203	Dr. Lynn A. Feider	(803) 461-3220 (803) 461-3278 (Fax)
Medical University of South Carolina 171 Ashley Avenue,. Suite 305 P.O. Box 250403 Charleston, SC 29425-3001	Dr. Thomas G. Basler	(843) 792-9211 (843) 792-4900 (Fax)
Morris College Pinson Memorial Library 100 W. College Street Sumter, SC 29150-3599	Margaret N. Mukooza	(803) 934-3230 (803) 778-2923 (Fax)
Newberry College Wessels Library 2100 College Street Newberry, SC 29108	Lawrence E. Ellis	(803) 321-5229 (803) 321-5232 (Fax)
North Greenville College Hester Memorial Library 100 Donnan Boulevard, P.O. Box 1892 Tigerville, SC 29688	Jonathan Bradsher	(864) 977-7091 (864) 977-2126
Presbyterian College James H. Thomason Library 211 E. Maple Street Clinton, SC 29325-2996	Dave Chatham	(864) 833-7028 (864) 833-8315 (Fax)
South Carolina State University Miller F. Whittaker Library Post Office Box 7491, 300 College St., N.E. Orangeburg, SC 29117-0001	Mary L. Smalls	(803) 536-8638 (803) 536-8902 (Fax)
Southern Methodist College Lynn Corbett Library POB 1027, 541 Broughton Street Orangeburg, SC 29116	Sara Repinski	(803) 268-1331 (803) 534-7827

NAME OF INSTITUTION	LIBRARY DIRECTOR	PHONE NUMBER
SENIOR COLLEGES (cont'd.)		
Southern Wesleyan University Rickman Library P.O. Box 1020 Central, SC 29630-1020	Robert E. Sears	(864) 644-5060 (864) 644-5900 (Fax)
University of South Carolina Thomas Cooper Library 1322 Green Street Columbia, SC 29208	Paul A. Willis Vice-Provost & Dean	(803) 777-6212 (803) 777-8057 (Fax)
University of South Carolina Law Library Coleman Karesh Law Library Main & Green Streets Columbia, SC 29208	Steven D. Hinckley	(803) 777-3368 (803) 777-9405 (Fax)
University of South Carolina School of Medicine Columbia, SC 29208	Ruth A. Riley	(803) 733-3353 (803) 733-1509 (Fax)
University of South Carolina at Aiken 471 University Parkway, Box 37 Aiken, SC 29801	Jane H. Tuten	(803) 641-3465 (803) 641-3302 (Fax)
University of South Carolina Upstate 800 University Way Spartanburg, SC 29303	Frieda P. Davison	(864) 503-5620 (864) 503-5601 (Fax)
Voorhees College Elizabeth E. Wright/John F. Pott Library 5480 Voorhees Road Denmark, SC 29042	Marie S. Martin	(803) 703-7095 ext 7262 (803) 793-0471 (Fax)
Winthrop University Dacus Library 810 Oakland Avenue Rock Hill, SC 29733	Mark Y. Herring	(803) 323-2232 (803) 323-2215 (Fax)
Wofford College Sandor Teszler Library 429 N. Church Street Spartanburg, SC 29303-3663	Oakley H. Coburn	(864) 597-4300 (864) 597-4329 (Fax)

NAME OF INSTITUTION	LIBRARY DIRECTOR	PHONE NUMBER
JUNIOR COLLEGES		
Clinton College Fisher Memorial Library 1029 Crawford Road Rock Hill, SC 29730-5152	Dr. Cynthia P. Roddey	(803) 327-7402 ext 228 (803) 327-3261 (Fax)
Spartanburg Methodist College 1200 Textile Drive Spartanburg, SC 29301	James Haller	(864) 587-4213
University of South Carolina at Beaufort 801 Carteret Street Beaufort, SC 29902-4602	Ellen Chamberlain	(843) 521-4121 (843) 521-4198 (Fax)
University of South Carolina at Lancaster Medford Library Post Office Box 889 Lancaster, SC 29721	Shari L. Eliades	(803) 313-7062 (803) 313-7107 (Fax)
University of South Carolina at Salkehatchie Post Office Box 617, 1102 Brandt Blvd. Allendale, SC 29810	Sherrill Pinckney	(803) 584-3446, ext. 153 (803) 584-5038 (Fax)
University of South Carolina at Sumter 200 Miller Road Sumter, SC 29150-2498	Jane Ferguson	(803) 938-3736 (803) 938-3811 (Fax)
University of South Carolina at Union Post Office Drawer 729, 309 E Academy Stree Union, SC 29379	Jane A. Hawley t	(864) 429-8728 (864) 427-3682 (Fax)
TECHNICAL COLLEGES		
Aiken Technical College Post Office Drawer 696 Aiken, SC 29802-0696	Amy Duernberger	(803) 593-9954 ext. 1312 (803) 593-2169 (Fax)
Central Carolina Technical College 506 N Guignard Drive Sumter, SC 29150-2499	Alexa Bartel	(803) 778-6647 (803) 778-7889 (Fax)
Denmark Technical College Learning Resource Center Post Office Box 327, Solomon Blatt Blvd. Denmark, SC 29042-0327	Cassandra N. Henry	(803) 793-5213 (803) 793-5942 (Fax)

NAME OF INSTITUTION	LIBRARY DIRECTOR	PHONE NUMBER
TECHNICAL COLLEGES (cont'd.)		
Florence-Darlington Technical College Post Office Box 100548 Florence, SC 29501-0548	Jeronell W. Bradley	(843) 661-8032 (843) 661-8266 (Fax)
Greenville Technical College POB 5616, 506 S Pleasantburg Drive Greenville, SC 29607	Dr. L. Gene Elliott	(864) 250-8411 (864) 250-8506 (Fax)
Horry-Georgetown Technical College 2050 Highway 501 East P.O. Box 261966 Conway, SC 29528-6066	Peggy Smith	(843) 349-5269 (843) 347-0552 (Fax)
Midlands Technical College Post Office Box 2408 Columbia, SC 29202	Susan G. Payne	(803) 822-3419 (803) 822-3670 (Fax)
Northeastern Technical College PO Drawer 1007, 1201 Chesterfield Hwy. Cheraw, SC 29520-1007	Esther Brunson	(843) 921-6954 (843) 537-6148 (Fax)
Orangeburg-Calhoun Technical College 3250 St. Matthews Road, Northeast Orangeburg, SC 29118	Jennie M. Redmond	(803) 535-1255 (803) 535-1240 (Fax)
Piedmont Technical College PO Drawer 1467, S Emerald Road Greenwood, SC 29648	Ruth B. Nicholson	(864) 941-8440 (864) 941-8558 (Fax)
Spartanburg Technical College I-85 & New Cut Rd., P.O. Box 4386 Spartanburg, SC 29305	Margaret Green	(864) 591-3761 (864) 591-3762 (Fax)
Technical College of the Lowcountry Post Office Box 1288 921 Ribaut Road Beaufort, SC 29901-1288	Richard Shaw	(843) 525-8304 (843) 525-8346 (Fax)
<b>Tri-County Technical College</b> Post Office Box 587, Hwy 76 Pendleton, SC 29670	Caroline Mills	(864) 646-1753 ext 2254 (864) 646-1895 (Fax)
Trident Technical College (Berkeley, Main, and Palmer Campus) 7000 Rivers Avenue Charleston, SC 29406-4607	Drucilla Gullion	(843) 574-6088 (843) 574-6484 (Fax)

NAME OF INSTITUTION	LIBRARY DIRECTOR	PHONE NUMBER
TECHNICAL COLLEGES (cont'd.)		
Williamsburg Technical College 601 MLK Jr. Avenue Kingstree, SC 29556	Demetra Walker	(843) 355-4131 (843) 355-4291 (Fax)
York Technical College Anne Springs Close Library 452 South Anderson Road Rock Hill, SC 29730	Kristine M. Jones	(803) 981-7075 (803) 327-4535 (Fax)

# D. LIBRARIES IN STATE INSTITUTIONS

INSTITUTION	LIBRARIAN	PHONE NUMBER
Birchwood School 5000 Broad River Road Columbia, SC 29212	Carole Ann Richardson	(803) 896-9264 (803) 896-9276
Bryan Psychiatric Hospital 220 Faison Drive Columbia, SC 29203-3210	Dr. Kay J. McCrary	(803) 935-5395 (803) 935-7110 (Fax)
Crafts-Farrow State Hospital P.O. Box 119 Columbia, SC 29203-0119	Vesta Baughman	(803) 935-7721
Department of Corrections Palmetto Unified School District #1 Libraries Post Office Box 21787 4444 Broad River Road Columbia, SC 29210-4000	Daisy L. Lindler	(803) 896-1567 (803) 896-1513 (Fax)
Horger Library, State Hospital Post Office Box 119 2100 Bull Street Columbia, SC 29202-0119	Theodora Richardson	(803) 734-6767
John de la Howe School Route 1, Box 154 Highway 81 McCormick, SC 29835-9721	Elaine Buist	(864) 391-2131 Ext. 160 (864) 391-2135
Midlands Center 8301 Farrow Road Columbia, SC 29203-3294	Dr. John Isaac	(803) 935-7500
Morris Village 610 Faison Drive Columbia, SC 29203-3218	Rebecca Outlaw	(803) 935-7762
Patrick B. Harris Psychiatric Hospital Post Office Box 2907, 130 Hwy. 252 Anderson, SC 29622-2907	Mary Kay Crocker	(864) 231-2677 (864) 224-5763 (Fax)
Pee Dee Regional Center Post Office Box 3209 714 National Cemetary Road Florence, SC 29502-3209	Dollie Cummings	(843) 664-2694 (843) 664-2656 (Fax)

INSTITUTION	LIBRARIAN	PHONE NUMBER
SC School for the Deaf and the Blind 355 Cedar Springs Road Spartanburg, SC 29302-4699	John D. Todd	(864) 577-7640 (864) 577-7649
Whitten Center Post Office Box 239 U.S. Highway 76, East Clinton, SC 29325	Nancy Wells	(864) 938-3331 Ext. 362 (864) 938-3179
Wil Lou Gray Opportunity School 3300 West Campus Road West Columbia, SC 29170-2195	Peggy Williamson	(803) 896-6474 Ext. 57 (803) 896-6490
Willow Lane School 4650 Broad River Road Columbia, SC 29210-4090	Ronnie Corn	(803) 896-9251 (803) 896-9494

#### APPENDIX II. LIBRARY STATISTICS

## A. PUBLIC LIBRARY STATISTICS LIBRARIES AND LIBRARIANS

	2002-2003	2003-2004
No. Regional Libraries	2	2
No. Counties in Regions	7	7
No. County Libraries	39	41
No. Municipal Libraries	1	1
No. of Counties with		
County-wide Service	46	46
No. Certified Librarians *	510	524
BOOKST	OCK, CIRCULATION, POPUL	LATION
	2002-2003	2003-2004
Total Bookstock	8,557,363	8,698,046
Per Capita Bookstock	2.13	2.17
Total Circulation	19,998,492	20,453,523
Per Capita Circulation	4.98	5.10
Population (2000 Census)	4,012,012	4,012,012
With Public Library		
Service	4,012,012	4,012,012
	PUBLIC LIBRARY INCOME	
	2002-2003	2003-2004
Library Operating Income:		
State Funds		
State Aid ***	\$4,920,331	\$4,318,260
Per Capita	\$1.23	\$1.08
Lottery Funds ***	\$1,500,000	\$1,500,000
Per Capita	\$0.37	\$0.37
Counties Participating	46	46
Other	\$37,929	\$41,168
Local Income:		
Total	\$77,250,644	\$82,610,050
Per Capita	\$77,230,644 \$19.25	\$02,610,030
•		
Federal Funds: LSTA**	\$728,237	\$286,709
Other	\$138,468	\$192,550
Total Public Library		
Income:		
All Sources	\$84,605,459	\$88,940,916
Per Capita	\$21.09	\$22.17

Total Librarians holding current certificates as of June 30. The amount of LSTA reported received by libraries and the amount reported expended by the State Library may differ due to local accounting practices. Per capita calculation based on the 2000 census.